

Next Generation Hot Water Heat Pumps







# Want to Make Significant Savings on Your Power Bill?

Have you ever stopped to consider what the key contributors to your monthly electricity usage are? You may be surprised that in New Zealand, on average, domestic hot water heating combined with heating your home accounts for a whopping 67%<sup>†</sup> of the overall energy bill!

So if you are trying to find ways to make significant savings on your electricity consumption, domestic hot water heating is an obvious area to target. Up to now the majority of hot water in New Zealand is heated by traditional electric hot water cylinders – but is there another, more energy efficient way to do this?

The answer is yes, and it's called Hot Water Heat Pump Technology.

# Heat Pumps are Super Efficient at Heating Homes so Why Not Use the Same Technology to Heat Water

Many years ago, when heat pumps were first introduced to New Zealand, it did not take long for Kiwis to quickly embrace this super energy efficient technology to keep their homes and families warm all winter long.

So it should come as no surprise that the same heat pump technology that revolutionised home heating in New Zealand can be just as effective and efficient at heating your hot water.

# Global Leaders in Hot Water Heat Pump Technology

Since 1994 Mitsubishi Electric have utilised their heat pump technology leadership and expertise to specifically design and manufacture hot water heat pump solutions. The range is called Ecodan and is now well and truly established in Japan and Europe as the preferred way to heat water efficiently with minimal environmental impact.

With the full range of Mitsubishi Electric Ecodan Hot Water Heat Pump Systems now available right here, it's New Zealand's turn to reap the benefits.

+ Based on data sourced from EECA New Zealand.\* Estimated using average COP of 3.2.

"You could save up to 70%" on your hot water and heating costs when compared to traditional water heating."



# How Does an Ecodan Hot Water Heat Pump System Work?

Packaged Cylinder System



# Packaged Hydrobox System



There are three key components to the Ecodan Hot Water Heat Pump System.

### **The Outdoor Unit**

Just like a heat pump for space heating, the Ecodan outdoor unit uses electricity to absorb freely available heat energy from the surrounding air and then transfers it to your home so it can provide energy efficient hot water heating and heating for underfloor or radiators.

### The Hot Water Cylinder

Ecodan provides your home with hot water via a dedicated "all-in-one" pre-plumbed 200 litre cylinder that is specifically designed to integrate with the Ecodan outdoor unit. Alternatively, the Ecodan outdoor unit can be connected up to a different size hot water cylinder via the Ecodan Hydrobox module.

### **Smart Energy Controls**

Ecodan Hot Water Heat Pump Systems come standard with built-in Smart Energy Control. This easy-to-use interface provides homeowners with smart energy monitoring to maximise energy efficient operation. Furthermore, advanced weather compensation ensures the system delivers comfortable heating no matter the season. The controller is intuitive to use, with individualised room temperature control available at your fingertips for the ultimate in total home comfort.

# Combine Hot Water Heating with Whole Home Central Heating

As you have come to expect, Mitsubishi Electric Ecodan Heat Pumps are advanced systems that can do more than just efficiently heat hot water. The extensive line-up also includes total home heating solutions that cover all of your hot water needs as well as super energy efficient room heating – all through the one system.

These total home heating solutions provide room heating using radiators as well as underfloor heating. It's the ultimate in total home comfort.









# Hot Water Heat Pumps are Good for the Environment

Did you know a traditional electric hot water heater produces up to three times the amount of greenhouse gas compared to a low emission alternative such as a hot water heat pump? Instant gas hot water systems are even greater greenhouse gas contributors, producing a staggering seven times more emissions compared to hot water heat pump technology.\*<sup>1</sup>

This makes water heating one of the largest single sources of greenhouse gas emissions from the average Kiwi home. As such, EECA has identified heat pumps as playing a key role in the ability to significantly reduce costs and greenhouse emissions from energy use.

Currently an estimated 67% of New Zealand homes use a traditional electric hot water system in the home.\*<sup>2</sup> Substituting existing, less efficient technologies with more efficient ones such as a hot water heat pump therefore has the ability to make a significant reduction in overall greenhouse emissions.

If you are looking for super energy efficient water heating that is kind to the environment, Mitsubishi Electric Ecodan Hot Water Heat Pumps are the natural choice. "Now you can enjoy hot water responsibly all year round!"



# How Efficient is a Hot Water Heat Pump?

The efficiency of a heat pump is known as the Coefficient of Performance or COP. This is a ratio of the heat delivered to power consumed. For every 1kW of electrical input energy, Ecodan absorbs freely available heat energy from the outdoor air to provide the home with an average of at least 3.2kW\*<sup>3</sup> of heat output.

Compared to typical gas and direct electric heating systems that can have higher running costs with inefficient COPs as low as 0.8<sup>\*4</sup>, Ecodan Hot Water Heat Pumps provide a real energy efficient alternative.

\*1 Based on electrical and gas emission factor for New Zealand.

\*2 Based on E3 Policy Framework data for New Zealand.

\*3 As independently tested by BSRIA based upon BSEN14511 Part 3 standard rating conditions. Due to the method of operation, the performance of heat pumps will vary based upon the temperature of the heat source and the requirements of the heat delivered. The BSEN14511 testing relates to the heat pump performance only and not the entire heating system.

\*4 Based on manufacturer information for gas instant hot water heater (non-condensing)





Ecodan Hot Water Heat Pump Zubadan Series installed at "The Lodge" – Ruapehu Ski Club.

# Designed for New Zealand Conditions

Mitsubishi Electric Ecodan Hot Water Heat Pumps are the dependable solution for year-round efficient hot water when you need it most. Ecodan Hot Water Heat Pumps will especially be appreciated during the winter months, when taking longer and hotter showers as a reprieve from the cold is typical!

### Reliable performance in outdoor temperatures as low as -15°C.

For those that live in areas of New Zealand where many frosty days in winter are prevalent, it is good to know that the Mitsubishi Electric Ecodan Hot Water Heat Pump Range has specific sub-zero models called the Zubadan Series. These models are designed to effectively produce hot water even on the coldest of winter days.

Our installation on Mount Ruapehu is a testament that an Ecodan Hot Water Heat Pump with Zubadan Technology is well and truly designed for New Zealand's low temperature conditions. With temperatures regularly dropping below 0°C in winter, this system continues to effectively provide hot water for showers, washing facilities and the kitchen for all of its club members throughout the winter season.

### Ecodan is designed to work efficiently with all types of water.

Depending on where you live in New Zealand, you may experience hard water that typically manifests itself as calcium build-up. Mitsubishi Electric Ecodan Hot Water Heat Pumps incorporate advanced Scale Trap Technology to minimise scale build-up, ensuring the system will always be working at its best.









# Quiet Outdoor Operation – Ideal for Higher Density Housing

With higher density housing becoming more common in New Zealand, quiet outdoor operation is important if you want to keep your neighbours happy! Designed especially for residential applications, the new Ecodan 6.0kW, 8.5kW and 11.2kW outdoor units, are 3dBA quieter than previous models.

Specific design features enable quiet outdoor operation to be maintained at all times. This ultra-quiet operation means homeowners can now choose the most convenient location for their Ecodan System without disturbing neighbours.

Mitsubishi Electric has always been at the forefront of improving technology including sound levels, to meet the everchanging needs of consumers. So it should come as no surprise that with the urban landscape rapidly changing to more high-density housing, Mitsubishi Electric has specifically tackled outdoor sound levels across the Ecodan Range.



The new ultra-quiet Ecodan Series operates discreetly with a sound pressure level as low as 45dBA\*, and the Ecodan QUHZ features an impressive industry-leading 43dBA\*. As a result, these systems offer greater placement flexibility as the outdoor unit can now be located much closer to property boundaries than ever before.



\* Measured at 1m from the front of the outdoor unit, operating under normal heating conditions at outdoor temperature 7°CDB/ 6°CWB, outlet water temperature 55°C



# Manage Your Hot Water Consumption with Advanced Monitoring



On-screen power usage information means you have the visibility and freedom to efficiently manage your overall hot water power use. Add to this, daily and weekly timers so you can take advantage of off-peak tariffs and save even more on your power bills.

For those who have chosen a hot water central home heating system, zone control can be used to set different temperatures for different rooms, or turned off completely. This is the ultimate in customised temperature control.

# New Build, Renovate or Retrofit – Add Value to Your Home with an Ecodan Hot Water Heat Pump

Updating your home heating and hot water heating to a heat pump system is an investment that not only will pay off instantly with lower electricity bills for you every month, but is sure to make a real impression with potential home buyers in the future.

The energy efficiency of a home is becoming a stronger purchasing consideration for home buyers. As such, properties on the market are expected to have adequate insulation and at least one heat pump in the living room at a minimum. Homeowners looking to future proof and add additional value would be wise to consider an Ecodan Hot Water Heat Pump System to provide super energy efficient hot water heating and space heating at the same time.

Whether you are building a new home, renovating an existing property or looking to retrofit, you will be able to find the perfect solution from the Mitsubishi Electric Ecodan Hot Water Heat Pump Range.





# Ecodan QUHZ Specifications

### **Packaged Cylinder System**

- CO<sub>2</sub> refrigerant
- 70°C Domestic Hot Water
- High efficiency hot water heating performance
- · Class leading, low noise operation at 43dBA
- Small outdoor unit, reduced footprint
- Lightweight outdoor unit
- Water connections only from outdoor unit to cylinder



Cylinder 200 Litre Capacity

OUTDOOR UNIT	QUHZ-W40VA		
Nominal Heating Capacity (kW)	4.0		
May Lesting Conscity (1)(1)	at 7°C Outdoor Temperature*1	6.71	
Max Heating Capacity (kw)	at 2°C Outdoor Temperature*2	5.72	
Hasting Operating Papage (°C)	Heating Flow Temperature (UFH/Radiator)	25–60	
Heating Operating Range (-C)	Domestic Hot Water	40–70	
Sound Pressure Level at 1 metre (dBA)		43	
	Width	809+70*4	
Dimensions (mm)	Depth	300+20*5	
	Height	715	

CYLINDER *3	EHPT20Q-VM2EA		
Nominal Water Volume (Litres)		200	
Heating Operating Range (°C)	Heating Flow Temperature	25–60	
	Domestic Hot Water	40–70	
Sound Pressure Level at 1 metre (dBA)	30		
	Width	595	
Dimensions (mm)	Depth	680	
	Height	1600	

\*1 Under nominal operating conditions: Outdoor temp 7°CDB / 6°CWB, outlet water temp 35°C, inlet water temp 23.0°C \*2 Under nominal operating conditions: Outdoor temp 2°CDB / 1°CWB, outlet water temp 35°C, inlet water temp 24.8°C

\*3 Cylinder includes: Flow Temperature Controller with Main Controller and Temperature Sensors, Pumps and Valves for

Zone 1 and DHW use, Flow Sensor, Plate Heat Exchanger, and Booster Heater. \*4 Dini

*4	Piping cover
*5	Wire grille

# Ecodan PUHZ Specifications

### Hydrobox or Cylinder Systems

- Simple graphical control
- Optional 2-Zone Space Heating Control
- Energy monitoring as standard
- Scale Trap Technology
- Pre-plumbed and wired for faster installation
- Compatible with home automation
- Range of connectable PUHZ outdoor units from 5 to 23kW



Cylinder 200 Litre Capacity

HYDROBOX"		EHPX-VM2C	ERSD(C)-VM2C	ERSE-YM9EC	
Туре		Packaged Monobloc	Packaged Split	Packaged Split	
Outdoor Capacity Range (kW)		5.0–14	5–16	16–23	
Heating Operating Range (°C) Heating Flow Temperature		25–60 25–60		25–60	
Sound Pressure Level at 1 metre (dBA)		28 28		30	
	Width	530	530	600	
Dimensions (mm)	Depth	360	360	360	
	Height	800	800	950	

ecodon

Hydrobox

CYLINDER *2		ERST20D(C)-VM2C	EHPT20X-VM2C	
Туре		Packaged Split	Packaged Monobloc	
Outdoor Capacity Range (kW)		5-11.2	5-14	
Nominal Water Volume (Litres)		200	200	
Heating Operating Range (°C)	Heating Flow Temperature	25-60	25–60	
	Domestic Hot Water	40–60	40–60	
Sound Pressure Level at 1 metre (dBA)		28	28	
Dimensions (mm)	Width	595	595	
	Depth	680	680	
	Height	1600	1600	

Please note that options for cooling applications are available, for more technical information please contact your local Ecodan dealer. \*1 Hydrobox includes: Flow Temperature Controller (FTC5) with Main Controller and Temperature Sensors, Water Circulation Pump, Elow Sensor Booster Heater and Expansion Vessel

\*2 Cylinder includes: Flow Temperature Controller (FTC5) with Main Controller and Temperature Sensors, Pumps and 3-Way Valve for Zone 1 and DHW use, Flow Sensor, Plate Heat Exchanger, Scale Trap, Booster Heater and Expansion Vessel.

4kW Ecodan

QUHZ

### PUHZ Outdoor Units for Connection to Hydrobox or Cylinder

PACKAGED MONOBLOC OUTDOOR UNIT		PUHZ-W60VAA	PUHZ-W60VAA PUHZ-W85VAA		PUHZ-HW140VHA2	
Heating Capacity (kW)	at 7°C Outdoor Temperature*1	6.0	9.0	11.2	14.0	
	at 2°C Outdoor Temperature*2	6.0	8.5	11.2	14.0	
Heating Operating Range (°C)	Heating Flow Temperature (UFH/Radiator)	25–60	25–60	25–60	25–60	
	Domestic Hot Water	40–60	40–60	40–60	40–60	
Sound Pressure Level at 1 metre (dBA)		45	45	47	53	
Dimensions (mm)	Width	1050	1050	1050	1020	
	Depth	480	480	480	330+30*3	
	Height	1020	1020	1020	1350	



ZUBADAN

						ZUBADAN	ZUBADAN	ZUBADAN
PACKAGED SPLIT OUTDOOR UNIT		PUHZ-SW50VKA	PUHZ-SW75VAA	PUHZ-SW120VHA	PUHZ-SW160YKA <sup>-4</sup>	PUHZ-SHW80VAA	PUHZ-SHW112VAA	PUHZ-SHW230YKA2*4
Heating Capacity (kW)	at 7°C Outdoor Temperature*1	5.5	8.0	16.0	22.0	8.0	11.2	23.0
	at 2°C Outdoor Temperature*2	5.0	7.5	12.0	16.0	8.0	11.2	23.0
Heating Operating Range (°C)	Heating Flow Temperature (UFH/Radiator)	25–60	25–60	25–60	25–60	25–60	25–60	25–60
	Domestic Hot Water	40–60	40–60	40–60	40–60	40–60	40–60	40–60
Sound Pressure Level at 1 metre(dBA)		46	43	54	62	45	47	59
Dimensions (mm)	Width	809+62*5	1050	950	1050	1050	1050	1050
	Depth	300	480	330+30*3	330+40*3	480	480	330+30*3
	Height	630	1020	1350	1338	1020	1020	1338

\*1 Under normal heating conditions at outdoor temp: 7°CDB / 6°CWB, outlet water temp 35°C, inlet water temp 30°C as tested to BS EN14511.

\*2 Under normal heating conditions at outdoor temp: 2°CDB / 1°CWB, outlet water temp 35°C, inlet water temp 30°C as tested to BS EN14511. \*3 Grille.

\*4 Compatible with Hydrobox ERSE only.

\*5 Electrical cover.



### Black Diamond Technologies and Mitsubishi Electric – an Exclusive Partnership Since 1981

The Mitsubishi Electric product range has been exclusively distributed by 100% locally owned and operated Black Diamond Technologies Limited for over 39 years in New Zealand.

The combination of an internationally trusted brand with the comfort of a locally owned and operated company means that you will always get the best products, the best local service and the best local support.





## Our Nationwide Trained Specialist Installation Network

Mitsubishi Electric Heat Pumps are installed through an extensive network of trained specialist dealers. This ensures you are supported with a superior level of product and installation quality.

### **Full 5 Year Warranty**

Every Ecodan Air Source Heat Pump comes with a full 5 year warranty as standard, subject to the following conditions:

- The Ecodan purchase and installation is registered with BDT.
- The Ecodan must be installed and commissioned by a trained BDT Installer.





Exclusive New Zealand Partner Since 1981



### Wellington

Head Office 1 Parliament Street PO Box 30772 Lower Hutt 5040 Phone 04 560 9147 Auckland Unit 1 / 4 Walls Road PO Box 12726 Penrose Auckland 1642 Phone 09 526 9347 Christchurch 44 Halwyn Drive PO Box 16904 Hornby Christchurch 8441 Phone 03 341 2837

### PLEASE LOOK AFTER THE ENVIRONMENT AND RECYCLE

For more information on Ecodan Hot Water Heat Pumps please visit our website or call our Customer Service Team.

www.mitsubishi-electric.co.nz | 0800 784 382



Be sure to ask for Mitsubishi Electric | Other brands share the 3-diamond logo, however they are separate to the Mitsubishi Electric brand and cannot supply the models, features or guarantees outlined in this brochure. All models, features and specifications are subject to change and amendment at anytime | PRINTED MAR 2021